



By Appointment to
HM Queen Elizabeth The Queen Mother
Wheelchair Manufacturer
Invacare
Bridgend



Bulletin No: FSN010
Date: 15th June 2008

Urgent Field Safety Notice

Action 3 Manual Wheelchairs fitted with Height Adjustable Push Handle & Fixed Backrest – option number Cex 0425 only

Ref: 2007/011/014/291/002

Urgent Safety Information:

In the interests of the safety of our customers we would like to bring your attention to possible failure of the backrest tube on Action3 wheelchairs with fixed backs and fitted with height adjustable push handles. There is a potential risk for the user to fall backwards as a consequence of a sudden failure of the backrest tube at its base.

Despite the fact that the product and this particular configuration passed the applicable ISO standards a small number of breakages of the backrest have been recorded. The number of incidents remains low but we intend to strengthen the backrest so that end users safety is assured.

A modification has been implemented starting from the 20th of December, 2007, from serial number 050714261242 for brand new products.

For the products in the field, a reinforcement kit has been made available and should be fitted to all chairs manufactured before the 20th December 2007, before serial number 050714261242 that were supplied with height adjustable push handles.

The effectiveness of this solution has been confirmed by specific fatigue tests which are in excess of ISO 7176 requirements.

Please be advised that if you have purchased an Action 3 manual wheelchair with height adjustable push handles manufactured before the affected serial number, and date indicated above, you will be required to contact Invacare for the free of charge kit which is available. Please quote kit number 1521780.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and that awareness is maintained for an appropriate period.

Invacare acknowledges that this may be an inconvenience; however it is not an option and must be done immediately to mitigate the potential safety risk.

If you have any questions relating to this bulletin, or should you require any additional information, please contact.

Technical Services Department

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Invacare confirm that the relevant National Competent Authorities have been advised of this Field Safety Corrective Action.

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