



By Appointment to
HM Queen Elizabeth The Queen Mother
Wheelchair Manufacturer
Invacare
Bridgend



Bulletin No: FSN009
Date: 12th July 2008

Urgent Field Safety Notice

Transportation of Harrier Heavy Duty (HD) Powered Wheelchairs

Ref: 2007/010/018/061/002

Safety Information: If you intend Transporting your Harrier HD in a vehicle

In the interests of the safety of our customers we would like to advise you that an additional transportation strap is required if you are using your Harrier Heavy Duty power chair as a seat in transport in a vehicle.

The Battery Transportation strap is a standard feature which should have been supplied with every Harrier HD. The Battery Transportation strap is required for use when transporting your Harrier HD in a Vehicle. Due to a manufacturing system error the Battery Transportation strap has never been fitted.

The Battery Transportation Kit consists of a buckled strap, and fitting instruction which will be made available free of charge on part number 1485975 (when supplied as part of this FSN).

We are currently in the process of updating our user guides, spare parts lists and prescription forms. We intend to change the terminology on the Harrier HD prescription form from transportation kit, to **Battery Transportation Strap**.

To obtain your Battery Transportation Kit please contact our Technical Services department, you will need to quote the serial number of your chair and part number for battery transportation kit (1485975). Our Technical Services department will issue you with a sales order number for your Battery Transportation Kit.

Invacare realises that this is an inconvenience, however it is not an option and must be done immediately to mitigate the potential safety risk, if you use the wheelchair as a seat in transport.

In addition, the instructions for use have been amended accordingly to prevent any possible misunderstanding ref. 'Transportation of Powered Wheelchairs in Vehicles'. It has now recommended that the end users use their lap belt in addition to the specified occupant restraint system. As a further improvement to the prescription forms a footnote will be added to the form in July 08 to clarify that a headrest is required if using your Harrier HD as a seat in transport in a vehicle (Two options are available on Harrier HD prescription forms). Alternative headrests may be used without affecting the CE marking of the power chair, provided a full risk assessment has been carried out by qualified personnel.

All Harrier HD chairs supplied from Invacare after 10th March 2008 have been fitted with a Battery Transportation Strap.

If you have purchased a Harrier HD power chair then the transportation strap will be available free of charge.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and or customer base, and that awareness is maintained for an appropriate period.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Technical Services Department

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