



By Appointment to
HM Queen Elizabeth The Queen Mother
Wheelchair Manufacturer
Invacare
Bridgend



Urgent Field Safety Notice

REA Azalea base wheel chair

FSN 021

Date: 29th July 2009

Ref: 2009/001/007/401/001

Urgent Safety Information:

In the interests of the safety of our customers we would like to bring your attention to the fact that the bracket at the rear of the seat rails below the pivot point can fracture if the wheelchair is exposed to excessive load. This can in the worst case lead to the user falling backwards and sustaining injury. However, there have been no serious injuries reported to date.

The affected products are produced from 1st March 2008 to 31st May 2009. The serial numbers of the affected products are from 020807175055 to 020911908536. Serial numbers affected in the UK market are as per the attached list.

Please inspect your REA Azalea base immediately to ensure that the bracket between seat and backrest frames is not damaged. If the bracket is damaged you should stop using the product and contact your local Invacare sales office. Invacare will then supply a replacement seat frame.

To ensure the safety during the whole lifecycle of the wheelchair we have decided to reinforce the backrest frame of the affected range (above). Please contact your local Invacare sales office to order a reinforcement kit and mount it on the affected products. The item no of the kit is 1519445.

Invacare REA deeply regrets the inconvenience you might experience and asks for full cooperation in this field action.

Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and / or any organisation where the potentially affected devices have been transferred. Please also ensure that awareness is maintained for an appropriate period.

Affected National Competent Authorities will be advised by FSCA and FSN.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Technical Services Department

Tel. 01656 647327

Fax. 01656 753299

INVACARE UK OPERATIONS LIMITED

South Road Bridgend Industrial Estate Bridgend CF31 3PY

Sales/Technical Service Tel: 01656 647327 Fax: 01656 649016 Reception Tel: 01656 664321

Registered in the UK No. 3281202



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Invacare confirms that the relevant Competent Authorities have been informed of this Field Safety Corrective Action.

020807249040	020808677228	020809387032	020910966764
020807249041	020808677710	020809387524	020910967107
020807266613	020808677731	020809588423	020910967263
020807266952	020808677732	020809588424	020911030728
020807266953	020808677733	020809589042	020911045803
020807405738	020808684606	020809637109	020911058933
020807456307	020808711540	020809637112	020911142901
020807488068	020808726186	020809706017	020911239254
020807488069	020808775885	020809706029	020911258177
020807488071	020808803670	020809706305	020911284904
020807690563	020808905082	020809706343	020911358006
020807713143	020808924582	020809769651	020911358544
020807810215	020808940635	020809839065	020911411555
020807828798	020808998515	020909984514	020911424015
020807828800	020809014715	020910050276	020911424783
020807853045	020809014866	020910050620	020911436585
020807908687	020809022246	020910120548	020911481555
020807909039	020809022248	020910120796	020911481559
020807923894	020809049443	020910179641	020911502740
020807959674	020809049444	020910219647	020911518425
020808077150	020809057477	020910220101	020911531171
020808083502	020809065983	020910234765	020911531173
020808120692	020809085422	020910283672	020911531174
020808139355	020809108351	020910322198	020911591734
020808147217	020809117062	020910367129	020911592281
020808170164	020809124413	020910463501	020911604754
020808201472	020809124875	020910463926	020911688715
020808221499	020809139641	020910504308	020911727150
020808229973	020809159219	020910547652	020911787675
020808245311	020809166874	020910580565	020911788120
020808245312	020809220135	020910608188	020911835515
020808245342	020809220143	020910608192	020911849864
020808295422	020809220602	020910608469	020911850020
020808338029	020809235964	020910688453	020911862685
020808408441	020809244079	020910739040	020911862695
020808449032	020809251252	020910739553	020911862696
020808456805	020809251256	020910763812	020911862697
020808511064	020809269979	020910807693	020911862698
020808511066	020809286780	020910938174	020911885765
020808550297	020809302839	020910938729	020911908532
020808655463	020809346520	020910938730	020911908535
020808655668	020809346521	020910953097	020911908536

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