

APP SET UP GUIDE



SERVICE PROVIDERS
Don't forget to complete your contact information inside this guide.

LiNX



Welcome to **MyLiNX**, the app that will provide you with a quick and easy way to see how your powerchair is performing. Bluetooth technology will send diagnostic data directly from your powerchair to your smartphone or iDevice where a clear, crisp interface will provide updates on battery charge, number of charging cycles undertaken, total drive time and most importantly highlight any faults. **MyLiNX** will provide you with clear and concise details as well as offering suggestions to alleviate faults and ensure that correct charging practices are being followed. This will help improve performance, and prolong the life of the product.

Drive your powerchair safe in the knowledge that all is well, and if needed help is close at hand!

Just follow our quick set up guide to install and use **MyLiNX**.

Service Provider/Distributor Contact Details

Service Provider/Distributor.....
Phone
Email

Downloading the app

Search for "MyLiNX" and download the app.

App store Google Play

Set the region, select "Done".

Smart Technology:
Redefining Mobility

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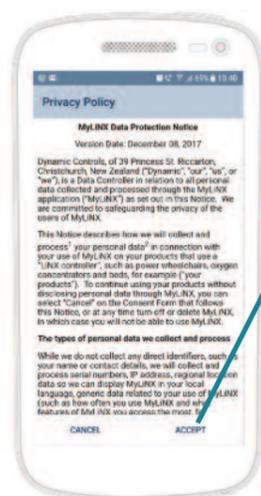
LiNX



For Android devices

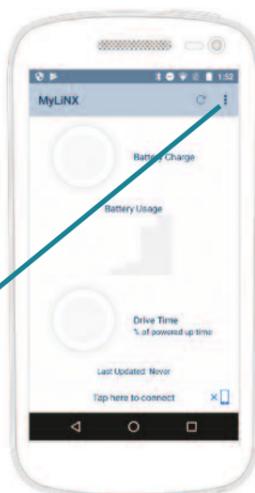
1

Select "Accept" for the Privacy Policy.



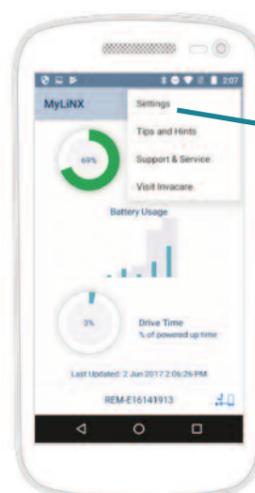
2

Tap the three dots top right corner to access the "Menu".



3

Access the Menu. Select "Settings".



4

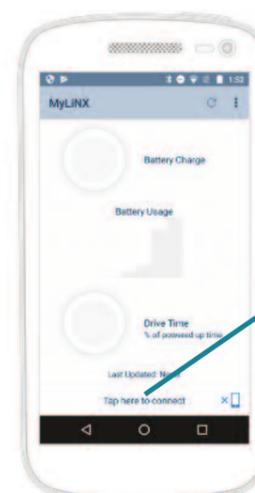
Select "Distributor Contact". Enter the details from the Service Provider/Distributor box at the top of this document. These contact details can be used in the event of a fault.



5

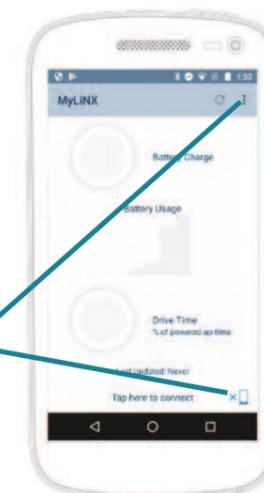
To connect the app to your remote for the first time, simply "Tap here to connect" at the bottom of the screen.

Select the remote module associated with your powerchair, which will be displayed via its serial number, REMXXXXXXXXXXXX



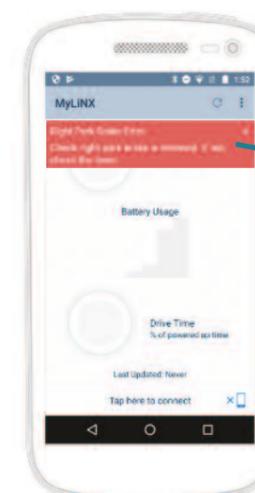
6

Your device will now connect to the LiNX remote on your powerchair. The icon at the bottom right of the screen will change to show when its connected. To pair a new remote to your device, simply access the menu and select 'Settings'.



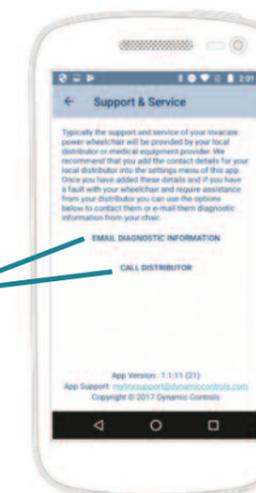
7

Should the powerchair develop a fault, it will be flagged with ways to correct the fault.

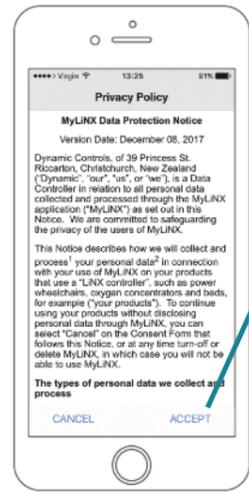


8

In the event of a fault that cannot be corrected select the phone or email icon and contact your Service Provider.

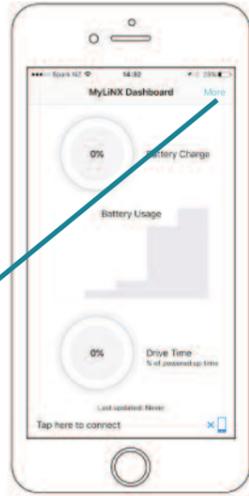


For iOS devices



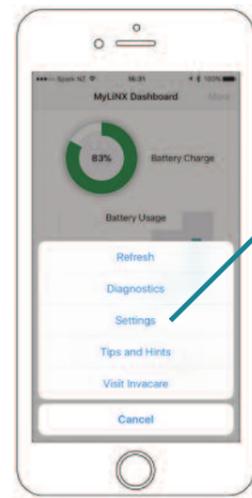
1

Select "Accept" for the Privacy Policy.



2

Tap "More" in the top right corner to access the "Menu".

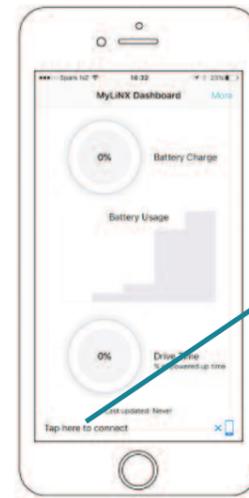
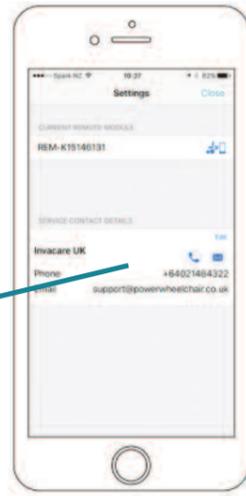


3

Select Settings, then select "Set Service centre details".

4

Enter Service Provider/Distributor contact details. These are the Service Provider details overleaf. Click "Done", then "Close".



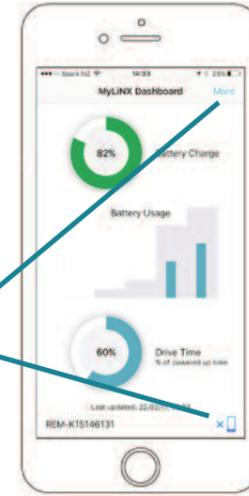
5

To connect your remote to the app for the first time, select "Tap here to connect" at the bottom of the screen.

Select the remote module associated with your powerchair, which will be displayed via its serial number, REMXXXXXXXXXX.

6

The icon at the bottom right of the screen will change to show when the app is connected to your powerchair. Data from your powerchair will then display on your device. To pair a new remote to your device, simply access the menu and select 'Settings'.

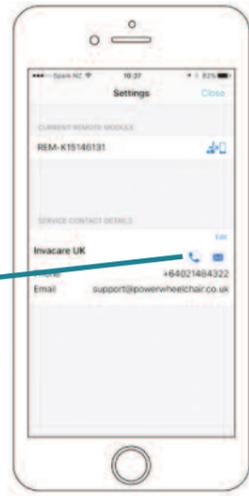


7

Should the powerchair develop a fault, it will be flagged with ways to correct the fault.

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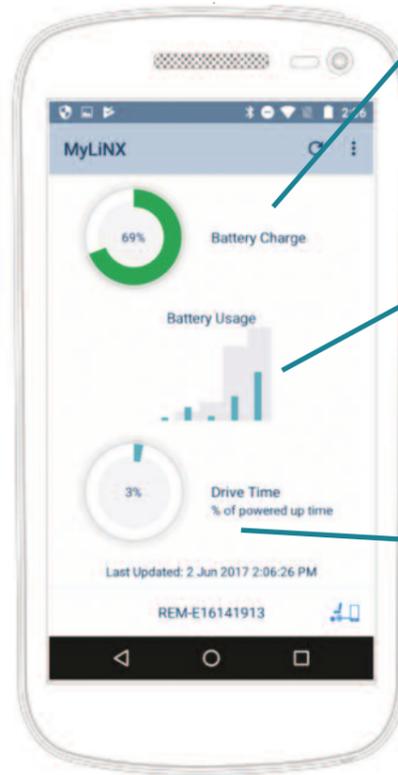
In the event of a fault that cannot be corrected, select the phone or email icon at the bottom of the screen and contact your Service Provider.



Active Information pages

Once data has been downloaded from a powerchair it is displayed in MyLiNX Dashboard detail on the information pages.

These can be accessed by tapping the three summary data graphics. Information shown is based on the latest data downloaded from the connected powerchair. An explanation of any active error on the powerchair is displayed on the bottom of the dashboard.



Battery Charge

Battery charge displays the current status of the battery charge. Additional statistics are displayed showing charge cycle, previous battery warnings and events and the average battery voltage.

Battery Usage

Battery usage displays a summary of the historic charge levels for the battery along with recommended range.

Drive Time

Drive time shows the percentage of time that the powerchair is being driven versus powered on. Additional statistics show total powered up time, total drive time and the percentage of drive time that is at max power.

Diagnostic and Settings pages



Selecting the menu displays the app menu.

Diagnostics

Tapping on the serial number will navigate to the powerchair diagnostics and display the current system modules installed on the powerchair and applicable serial number and firmware versions. The status of the system is also shown with active faults displayed.



Settings

Once a powerchair has been selected its serial number will be the only one that is displayed. To deselect the wheelchair, tap the serial number. Note that all data is removed from the app when a powerchair is deselected. Service Provider/Distributor contact details are entered and displayed on the Distributor Contact page.



Tips and Hints

This useful section shows recommendations on how to best maintain a powerchair along with information to support battery charging, usage and how to connect a powerchair.



Support and Service

Don't forget help is at hand in the event of a fault or issue with the powerchair. Just call or email the contact with a copy of the latest powerchair diagnostic information.

*Information shown in this section is based on the Android app. Displays may vary for iOS devices.